



C&D FAQs

Q: My client is interested in more customized communications, where do we start?

Get started at hubinternationalcd.com. There, you can take a look at our portfolio site to view samples—and while you're at it, go ahead and share the site with your clients. Also, a samples deck is available at orderhubcd.com (internal only) under the “Tools & Resources” tab.

Q: Can someone from C&D meet with my new or prospective client?

We're happy to chat with your clients and prospects. In general, kickoff calls, consulting and strategy development are available exclusively to Curated clients.

New! C&D Concierge: New clients with more than 250 employees may be eligible for a 30-minute consultation with a C&D Concierge. This consultant will identify a client's goals and challenges so we can deliver the right communications for their needs. From that call, the concierge will provide recommendations for the client's employee communication plan.

Q: How can I determine what my client's communications budget should be?

Check out our Campaign Estimator tool on our [website](#).

Q: How are materials printed and mailed to employees?

C&D has a preferred printing and fulfillment vendor for Curated C&D projects. Core and Crafted clients can use self-service printing and fulfillment through our other preferred vendors. Click [here](#) to view our Printer Guide for Core and Crafted deliverables. As with translation services, printing and fulfillment will incur additional fees and timing will need to be factored into your final delivery date.